Regular Meeting - Board of Directors Council of Unit Owners Mutual 19B - Condominium of Rossmoor, Inc.

October 25, 2017 Sullivan Room - 1:00 P.M.

AGENDA

1.	Call To Order (Dunn,	Gervais,	Goldsborough,	Lazar,	Lederman,	Mastrorocco,	Nadeau)
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- 2. Approval Of The Agenda
- 3. General Manager's Report
- 4. Approval of Minutes of September 27, 2017 Meeting
- 5. Treasurer's Report
 - A) Invoices for Payment (AHachmont #5)
- 6. New Business
 - A) Approve 2018 Budget
 - B) Approval of Advisory Committee Applications (Attachment #6)
 - C) Management and Operating Agreement 2018 (PHOChwork #7)
 - D) Approve Contract Management Services Agreement (PH2Ch mont #8)
 - E) Contract with O'C&L (PHTachwont #9)
 - F) McFall Berry Proposal
 - G) Approve Holiday Party 12/10/17, 5-9 pm
 - H) Elevator at Bldg. #90
- 7. Unfinished Business Update Reports
 - A) PPD Items and PPD Special Projects (Brick, Parking, SWM, Downspout), Pepco Logs, Elkridge Drainage
 - B) "Who Pays" (Attachment #10)
 - C) Shampooing Carpets Status
 - D) PPD Building Maintenance Checklist

- E) Status of Clay Kenny project replace gutter at #91
- F) Resident door paint touch up at Bldg. #90.
- G) Window Cleaning Contract Fix and Return Lorraine Gibbons Bldg. #89-3F
- H) Jeanette Winegard Condensate drain Bldg. #90-1H
- 8. Leisure World Board of Directors and Advisory Committee Reports
- 9. Building Representatives
- 10. Unit Owners
- 11. Open Forum
- 12. Adjournment

Next Regular Meeting - November 29, 2017, Sullivan Room, 1:00 p.m.

Next Agenda Meeting - November 22, 2017. Sullivan Room, 1:00 p.m.

REGULAR MEETING – BOARD OF DIRECTORS COUNCIL OF UNIT OWNERS MUTUAL 19B – CONDOMINIUM OF ROSSMOOR, INC.

September 27, 2017 Sullivan Room – 1:00 P.M.

Res #38 - #42

A regular meeting of the Board of Directors of the Council of Unit Owners of Mutual 19B – Condominium of Rossmoor, Inc., was held in the Sullivan Room on Wednesday, September 27, 2017 at 1:00 p.m.

Directors Present:

John Gervais, President; Richard Lederman, Vice President; Rita Mastrorocco,

Secretary; Janet Lazar, Director; Regina Goldsborough, Director; Sigrid Nadeau.

Director

Absent:

John Dunn, Treasurer

Management:

Melissa Pelaez, Director Mutual Services; Roberta Carter, Mutual Assistant

Visitors:

Jane Gervais, Jude Howard, Charles Middleton, Sid Lazar, Lawrence Damsky,

Ann Kyber, Virginia Austin, Jeanette Winegard, Clayton Lewis, Susan

Evanosky, Judith Robinson, J.M. Brewer, Meriel Brewer

- 1. Call to Order Mr. Gervais called the meeting to order at 1:00 p.m.
- 2. Approval of the Agenda The agenda was approved.
- 3. <u>General Manager's Report</u> The General Manager's Report was presented by Ms. Melissa Pelaez. All questions and comments were responded to by Ms. Pelaez.
- 4. Approval of Minutes of August 30, 2017 The Minutes of the regular meeting held August 30, 2017 were approved as edited. Section 9B on page 5; should read after discussing about who pays state taxes, Perrie LLC stated that they always submit the taxes and are also in compliance with state taxes. Section 9D on page 5; should read that Mr. Lazar stated that there are new contracts for services coming up that prices will range from \$335 to \$725 per year.
- 5. <u>Treasurer's Report</u> Mr. Gervais reported that the Mutual had a balance forward at the beginning of the month of \$177,961.24. Total receipts of \$227,303.13 & disbursements of \$227,882.07 giving the cash ending balance of \$177,382.30.
 - A. <u>Invoices for Payment-</u> The invoice presented at the Board Meeting, upon motion duly made and seconded, the Board approved payment of the following invoice:
 - 1) Mutual 19B Board of Directors approved payment to McFall & Berry Invoice # 196459 (Dated 9/13/17) in the amount of \$1,300.00 for:

Building# 88; Tree Maintenance. Take down & remove one dead Ash Tree & one dead Pine Tree in wooded area behind the building. Flush cut stumps.

Resolution #38, 9/27/17

6. New Business-

- A. McFall Berry Turf Option Program— Mr. Mike Angles, President of Operations for McFall & Berry Landscape discussed organic lawn care or a more natural lawn care program than what is currently being used in Leisure World. An overview was submitted to the board for discussion.
- B. <u>Contract with O'C&L</u>- After discussion, the Board decided to postpone until the October Meeting.
- C. <u>Proposed Trust Amendment-</u> After discussion, the Board approved the changing of the LW Trust Agreement to also make available an insured Credit Union for deposit of the Trust Funds.

Board of Directors of Mutual 19B approved the language of the amendment and authorized their representatives to the LWCC Board of Directors to vote in favor of amending Trust Agreements I and II by deleting the current language in Section V (K) and replacing it with the proposed Section V (K):

Section V, Duties, Compensation, and Reimbursement of Trustee.

Resoultion#39, 9/27/17

- D. <u>Management and Operating Agreement 2018-</u> Mr. Gervais stated this will be delayed until the October meeting.
- E. <u>McFall Berry Proposals-</u> After Board discussion, upon duly made and seconded, the Board approved the following:

Mutual 19B Board of Directors approved the McFall & Berry Proposal #T17459-BR (Dated 9/8/17) for the payment of \$180.00, take down & remove small dead Pine Tree in the rear of bldg. #89 15310 Beaverbrook Court and flush cut stump.

Resolution #40, 9/27/17

Mutual 19B Board of Directors approved the McFall & Berry Proposal#T17460-BR (Dated 9/8/17) for the payment of \$900.00, take down & remove small dead Oak Tree in the natural area in the rear of building and flush cut stump. Also take down & remove small dead Oak Tree in the natural area in the front of the building and flush stump at 15311 Beaverbrook Court.

Resolution #41, 9/27/17

- 7. <u>Unfinished Business</u>-Update Reports
 - A. 2018 Budget- Mr. Gervais stated that the Board will approve the budget at the October Meeting.
 - B. PPD Items and PPD Special Projects (Brick, Parking, SWM, Downspout), Pepco Logs, Elkridge Drainage- Mr. Lederman stated that the Mutual is in good shape with PPD items and projects.

C. <u>"Who Pays"-</u> Mr. Gervais stated that the second revision was submitted to the Board with the recommended changes from the attorney. After discussion and changes noted by Mr. Lederman, the Board agreed to approve the revised "Who Pays" List, which will be mailed out to all unit owners in October.

Resolution#42, 9/27/17

- D. <u>Shampooing Carpets- Status-</u> The Board agreed that when the next scheduled carpet cleaning takes place to have all building representatives involved.
- E. <u>PPD Building Maintenance Checklist-</u> Mr. Gervais will follow up with PPD of items left on the checklist that still needs to be address.
- F. Status of Clay Kenney Project- replace gutter at Bldg.#91- Roberta will follow up.
- G. Resident door paint touch up at Bldg.# 90- Ms. Lazar stated that Ronny Cabrera will seek out other doors that need touch ups.
- H. Advisory Committee Applications due for approval by Board on Oct. 25th Mr. Gervais stated that Advisory Committees are available. Applications must be submitted at the October board meeting to be presented to the LWCC Board for approval.
- I. Window Cleaning Contract- Fix & Return- Lorraine Gibbons Bldg.#89-3F- Roberta stated that E&R Window Cleaning Services will be out next Friday to replace Ms. Gibbons window screen.
- J. <u>Jeanette Winegard- Condensate Drain Bldg. #90-1H-</u> Roberta will contact PPD to gather more information about the condensate lines.
- 8. <u>Leisure World Board of Directors Report</u>- Mr. Gervais report included: (1) Board approved a policy regarding distribution & posting of printed materials, charitable solicitation, and petitioning. (2) Board approved \$20,000 to be spent on a consultant to develop a request for information from broadband providers in anticipation of a contract start in July 2020.
- 9. Advisory Committee Reports -
 - A. Community Planning, Security & Transportation- Mr. Damsky's report included: (1) Signages are needed along the southern area of the community. The Board asked for an estimate dollar amount for the repairs to be done. (2) Proposal for car decals to be used for gate access onto Leisure World.
 - B. Restaurant- Ms. Mastrorocco report included: (1) Nicole Gerke contacted the wood shop for an estimate on making two round table tops. (2) Clubhouse Grille fire place was not working due to no electrical connection. (3) Motion was passed to install bar hooks in the Clubhouse Grille. (4) Stein Room's kitchen will be closed during the clean-up and repair when the floor in the Terrace Room will be replaced. The Grille's kitchen will be closed the following week for clean-up and repair. (5) Stein Room's carpet will be replaced with vinyl tile, which will match the Terrace Room. (6) Ed Richardson stated that business is going well and that banquet season is approaching. (7) Tickets for Thanksgiving and the New Year's Eve are on sale. (8) Email was submitted to the Committee requesting a coffee concession be added to the Fitness Center with

- different assortments. (9) Clubhouse II has rule not allowing food or drinks in the lobby, exercise room, etc. Committee voted not to put coffee in Clubhouse II.
- C. Education & Recreation- Ms. Lazar report included: (1) Fitness Center has been getting great reviews. New equipment is still arriving. (2) Mr. Flannery was asked to contact Comcast on the TV hookup not responding. (3) Mention of residents using their telephone number for the fitness center entry is still being discussed. (4) Dee Martynuska will be retiring from LWMC effective November 1st. (5) There will be an open Flea Market, Walk-a-Thon and Flu Clinic in the month of September. (6) Pool contract will expire on January 1, 2018. Bids are being submitted.
- D. Physical Properties Department- Mr. Lazar stated that H/H Contract has been increased.
- E. Health- Mr. Lederman reported on behalf of Mrs. Lederman: (1) October 28th is "Drug Take Back Day" at LWMC from 10-2 p.m. (2) Ann Johnson is the new full time social worker. (3) The Walk-In Clinic is still in the discussion phase. (4) October 25th Dr. Shah will discuss pain/medical alternatives, etc. (5) October 26th the head of physical therapy at the Medical Center will talk about the services offered. (6) Available space for alternative health care partners with Med Star is still being finalized.
- F. Tennis- No report.
- G. Landscape- Mrs. Gervais report included: (1) Magnolia Park conservation garden has been weeded and trash removed. (2) Ground Department will rework the Leisure World Map to include all parks names. (3) Fall plantings are continuing.
- 10. <u>Building Representatives</u>- Reports were presented from the Building Representatives present at the meeting.
- 11. Unit Owners All reports were noted.
- 12. Open Forum- None
- 13. Adjournment- The meeting adjourned at 3:30 p.m.

Next Agenda Meeting- None scheduled for the month of October

Next Regular Meeting- October 25, 2017, Sullivan Room, 1:00 p.m.

Rita	Mastrorocco,	Secretary	

Mutual 19B Bank of America Operating Account CASH ACTIVITY REPORT September 30, 2017

Balance Forward	\$177,382.30
Total Receipts (See Attached)	\$306,915.45
Total Disbursements (See Attached)	(\$298,055.53)
Cash Balance	\$186,242.22

Pağe:	

M19B COUNCIL OF UNIT OWNERS MUTUAL #19B Mutual Revenue And Expense Statement 09/30/2017

3701 Rossmoor Blvd. Silver Spring MD 20906

11:39 AM

VARIANCE	0 6,442 420 65,110 (6,438)	65,534	2 350 378 (139) (200) 684 (1,494)	(419)	(11) 1,837 (353) (88) 747 384 (3,908) (2,613)	(4,005)	4,534 (4,871) 19,175 (11,768) 34,323	41,393	3
YTD BUDGET	962,199 6,786 0 0 (213,039)	755,946	789 4,400 39,226 2,304 0 8,784	55,503	13,529 2,997 2,624 2,997 747 747 1,499 11,997	38,721	26,250 (4,871) 135,000 (11,768) 92,886	237,497	
YTD ACTUAL	962,199 13,228 420 65,110 (219,477)	821,480	788 4,050 38,848 2,443 200 8,100 1,494	55,922	13,540 1,160 2,977 3,085 0 363 5,407 14,610	42,726	21,716 0 115,825 0 58,563	196,104	
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	INCOME Assessments Interest Income Late Fees Transfers From Funded Reser Transfers To Funded Reser	TOTAL INCOME	ADMINISTRATIVE EXPENSES Common Ownership Fee Audit 01 Insurance Property 03 Insurance Fidelity 01 Legal Consulting Property Mgmt Services Miscellaneous	TOTAL ADMINISTRATIVE EXPENS	BUILDING EXPENSES 01 Elevator Contract 02 Elevator Overtime Pest Control 05 Sprinkler Contract 06 Repair Sprinkler, F/A 07 Fire Marshll, Permit 10 F/A Inspections 02 Grounds Landscaping Telephone	TOTAL BUILDING EXPENSES	UTILITY EXPENSES 98 Electric Com Area 96 Electric Pr Yr CA 99 Electric Master 97 Electric Pr Yr MM	TOTAL UTILITY EXPENSES	OTHER EXPENSES
	5110 5111 5114 5200 5800		6112 6115 6118 6118 6119 6120		6204 6204 6209 6211 6211 6211 6214		6301 6301 6301 6303		
VARIANCE	932 30 3,638 (932)	3,668	(1) 0 184 (16) (200) 76	(55)	(15) 333 189 333 83 83 167 (1,817)	(644)	739 (455) 5,839 (1,098) 12,080	17,105	
MONTHLY BUDGET	106,911 754 0 0 (23,671)	83,994	87 0 4,568 256 0 976	5,887	1,529 333 292 333 83 83 1,333	4,329	2,450 (455) 12,600 (1,098) 15,063	28,560	
CURRENT PERIOD ACTUAL	106,911 1,686 30 3,638 (24,603)	87,662	88 0 4,384 272 200 900 990	5,942	1,544 103 103 0 0 3,150	4,973	1,711 0 6,761 0 2,983	11,455	

M19B COUNCIL OF UNIT OWNERS MUTUAL #19B Mutual Revenue And Expense Statement 09/30/2017

2,652 (486) 50 183 (7,130) (8,050) (3,932) (2,085) (1,600) (1,238) (2,699) (34,138) VARIANCE 1,499 (634)2,737 (25,403)(4,747) (524) (94) (690) (46) (293) (473) (340)(355)65,110) (103) 143 4 YTD BUDGET 57,455 23,077 19,240 (1,172) 1,624 (4,895) 1,499 0000000 1,134 12,551 14,704 58,590 9,392 44,585 7,880 1,890 1,003 2,230 3,371 335,092 YTD ACTUAL 3,932 2,085 1,600 1,238 2,699 34,138 (482) 1,670 (4,602) 1,607 12,551 14,807 58,447 634 65,110 62,202 23,601 19,334 3,544 340 355 9,351 41,933 5,381 7,830 1,707 1,002 2,230 2,230 42,166 833 1,038 634 7,1308,050 360,495 TOTAL OPERATING EXPENSES TOTAL RESERVE EXPENSES TOTAL OTHER EXPENSES 20 Education & Recreation Disposition LWCC Sur COMMUNITY FACILITIES RESERVE EXPENSES 85 Comm Call System 12 MR Building Maint 40 PPD Management 92 Prop Maint Rsv 93 Contg Rsv 94 New Equip Fund 15 RR Roofs 18 RR Mechanical 30 Medical Center 10 Administration 60 Transportation 90 Snow Reserve 05 MR Plumbing 03 MR Electrical 21 MR Elevators 21 Club House II 25 Food Service 26 MR Caulking 70 Street Lights 14 MR Painting 09 MR Gutters 80 Golf Course **08 MR HVAC** 22 LW News 10 MR Other 81 Pro Shop Bad Debt 11 Activities 41 Grounds 65 Security 43 Trash 58 TV 6401 6403 3900 0069 0069 0069 0069 0069 0069 0069 7100 7100 7100 7100 7100 7100 7100 7100 7100 7100 7100 7100 7100 VARIANCE (653) (148) (45)(2,792)97 (5) (5) 50 15 0 0 75 16 50 13 62 375 (3,638)13,144 MONTHLY BUDGET 6,384 2,564 2,138 (130) 181 (544) 1,26 1,394 1,044 4,954 8,76 210 210 248 248 248 248 248 248 167 208 0000000000 39,151 CURRENT PERIOD (111) 186 (594) 1,394 1,559 6,494 1,039 4,453 742 26,007 ACTUAL 2,792 3,638 5,911 2,227 2,041 148 111

10/12/2017 11:39 AM

Silver Spring MD 20906 3701 Rossmoor Blvd.

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M19B COUNCIL OF UNIT OWNERS MUTUAL #19B	Mutual Revenue And Expense Statement	09/30/2017
10/12/2017	11:39 AM	

3701 Rossmoor Blvd. Silver Spring MD 20906

0 4,914	529	(4,945)	71 (743)	158	219	(1,494)	1,928	(4,806)	(29,680)	35,854
11,548	314,682	39,346	38,816 0	2,758	29,343	548	1,928	112,739	762,513	(6,567)
11,548	314,153	44,291	38,745 743	2,600	29,124	2,042	0	117,545	792,193	29,287
95 Repl Rsv 98 Salary Adjustment	TOTAL COMMUNITY FACILITIES	MUTUAL OPERATING 10 Administration	41 Grounds 42 Special Projects	44 Community Services	50 Janitorial	52 After Hours	100 Salary Adjustment	TOTAL MUTUAL OPERATING	TOTAL EXPENSES	INCOME/DEFICIT
7100 7100		2600	7600	7600	2600	2600	2600			
546	2,348	170	∞ ⊂	84	24	(496)	214	4	15,496	19,164
1,283	34,966	4,372	4,313	307	3,260	61	214	12,527	86,644	(2,650)
1,283	32,618	4,203	4,305	223	3,236	557	0	12,523	71,148	16,514
	1,283 0 7100 95 Repl Rsv 11,548 11,548 11,548 546 7100 98 Salary Adjustment 0 4,914	1,283 0 7100 95 Repl Rsv 11,548 11,548 11,548 546 7100 98 Salary Adjustment 0 4,914 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682	1,283 0 7100 95 Repl Rsv 11,548 11,548 546 7100 98 Salary Adjustment 0 4,914 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,682 MUTUAL OPERATING 44,291 39,346	1,283 0 7100 95 Repl Rsv 11,548 11,548 546 546 7100 98 Salary Adjustment 0 4,914 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682 4,372 170 7600 10 Administration 38,745 38,346 4,313 8 7600 41 Grounds 38,745 38,816 6 7600 42 Special Projects 743 38,745 38,816	1,283 0 7100 95 Repl Rsv 11,548 11,548 546 7100 98 Salary Adjustment 0 4,914 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682 4,372 170 7600 10 Administration 44,291 39,346 4,313 8 7600 42 Special Projects 743 38,745 38,816 0 7600 42 Special Projects 743 0 307 84 7600 44 Community Services 2,600 2,758	1,283 0 7100 95 Repl Rsv 11,548 11,548 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682 4,372 170 7600 10 Administration 38,745 38,816 4,313 8 7600 42 Special Projects 743 38,745 38,816 0 7600 42 Special Projects 2,600 2,758 3,260 24 7600 50 Janitorial 2,9343	1,283 0 7100 95 Repl Rsv 11,548 11,548 11,548 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682 4,372 170 7600 10 Administration 44,291 39,346 4,313 8 7600 41 Grounds 743 38,745 38,816 0 7600 42 Special Projects 743 0 307 84 7600 44 Community Services 2,600 2,758 3,260 24 7600 50 Janitorial 2,042 29,124 29,343 61 (496) 7600 52 Affer Hours 2,042 548	1,283 0 7100 95 Repl Rsv 11,548 11,548 546 546 7100 98 Salary Adjustment 0 4,914 34,966 2,348 TOTAL COMMUNITY FACILITIES 314,153 314,682 4,372 170 7600 10 Administration 44,291 39,346 4,313 8 7600 42 Special Projects 743 0 0 7600 42 Special Projects 2,600 2,758 307 84 7600 44 Community Services 2,600 2,758 3,260 24 7600 50 Janitorial 2,042 548 61 496 7600 52 After Hours 0 1,928 214 214 7600 100 Salary Adjustment 0 1,928	1,283 0 7100 95 RepI Rsv 11,548 <td>1,283 0 7100 95 Repl Rsv 11,548</td>	1,283 0 7100 95 Repl Rsv 11,548



MUTUAL 19B CASH INVESTMENTS September 30, 2017

INSTITUTION	YIELD RATE	PAR VALUE	MATURITY DATE	REPLACEMENT RESERVE	MAINTENANCE RESERVE	INS DEDUCTIBLE RESERVE	OTHER	TOTAL
UNALLOCATED FUNDS:								
BANK OF AMERICA							186,242.22	186,242.22
ALLOCATED FUNDS:								
MONEY MARKETS ACCESS NATIONAL BANK 100003 B OF I FEDERAL BANK 100016 CONGRESSIONAL BANK	1.24% 0.80% 0.70%	•		145,969.76 192,503.85 1,005.23	80,990.59	13,345.77		240,306.12 192,503.85 67,913.17
CERTIFICATES OF DEPOSIT 100012 SYNCHRONY BANK 100013 BANK OF THE OZARKS 100014 FIRST INTERNET BANK 100018 SYNCHRONY BANK 100020 REVERE BANK 100017 EVER BANK 100021 SONA BANK 100022 EVER BANK 100022 EVER BANK	1.20% 1.35% 1.35% 1.35% 1.50% 1.50% 1.94%	50,000.00 150,000.00 100,000.00 153,278.59 100,003.29 100,696.94 127,308.17 104,658.29	01/21/2018 04/25/2018 09/25/2018 11/07/2018 12/22/2018 04/12/2019 10/03/2019 04/18/2020	51,959.70 150,000.00 100,000.00 152,878.35 154,944.29 100,003.29 102,297.41 127,308.17 104,874.25 95,000.00				51,959.70 150,000.00 100,000.00 152,878.35 154,944.29 100,003.29 102,297.41 127,308.17 104,874.25 95,000.00
DUE TO FROM:				2,458.00	0.00	0.00	(2,458.00)	
TOTAL			1	1,481,202.30	133,444.04	27,800.26	183,784.22 1,826,230.82	1,826,230.82





GENERAL MANAGER'S REPORT

October 18, 2017

COMMUNITY TOPICS

1. Finances –

Year-to-date (as of 9/30/17) net operating expenses are approximately \$16,600 over budget.

In September, there were 32 property transfers which contributed \$118,500 in transfer fees.

2. Flu Clinic—

MedStar will be administering flu shots in the Crystal Ballroom from 9:00 a.m. to 1:00 p.m. on the following dates:

October 23rd

November 3rd

3. Shredding day—

The next community shredding day is scheduled for October 28th from 10:00 a.m. to 1:00 p.m. in the Administration Building parking lot.

4. New Assistant General Manager-Facilities & Services –

We welcome Mr. Tom Snyder as the newest member of the Leisure World of Maryland Corporation team. Mr. Snyder is taking on the Assistant General Manager for Facilities & Services position beginning Tuesday, October 10, 2017. He will be responsible for enhancing existing (or new) client programs including short and long-range planning, construction/renovation projects, preventative and corrective maintenance, energy management, as well as landscape, janitorial, and asphalt & concrete contract management. In addition, he will have P&L responsibility for the division offering maintenance, repair and home improvement services.

5. Training Session—Board Members—

On Monday, October 30th, a Training Session will be presented for Mutual Board members. The event will be held in the Montgomery Room (Clubhouse I) from 10:00am to 1:00pm and is sponsored by Thomas Schild Law Group. The agenda will be sent to Mutual Presidents the week of October 23rd. Seating is limited to 2 Board members per Mutual. Please RSVP to Crystal Castillo at ceastillo@lwme.com if you would like to attend.

6. Dee Martynuska Retirement—

Dee Martynuska, Director of Education & Recreation, will be retiring effective November 3rd. Human Resources has begun the recruitment process to fill this position.

7. Website Portals—

The community website portal launched on October 10th and the individual Mutual website portals are expected to launch on October 30th. We have created a helpdesk to assist residents with accessing their accounts as well as answering questions regarding the new websites. The helpdesk will be available weekdays beginning October 10th to November 13th from 1:00pm to 4:00pm. The helpdesk phone number is 301-598-1029. Residents can also receive help by emailing their questions or concerns to (websitesupport@lwmc.com).

8. Advisory Committee Recommendations--2018—

Reminder to all Mutual Presidents: Advisory Committee recommendations are due by October 31, 2017. Please submit all documents to Kenia Ibanez at kibanez@lwmc.com.

9. Recruitment—

New Hires:

Tom Snyder – AGM-Facilities & Services Jesse Simpkins – Sanitation Helper (PPD) Karissa Wong – Security Guard (S&T)

Departures:

Vincent Turner - Property Manager - Greens I (9/15) Nathan Cole - Sanitation Helper (PPD) (9/19)

Open Positions:

Community Patrol Officer – (S&T) HVAC Foreman - (PPD) Security Guard – (S&T) Service Plumber – Plumbing - PPD Shuttle Bus Driver - (S&T) Sanitation/Recycle Driver – (PPD)