Regular Meeting - Board of Directors Council of Unit Owners Mutual 19B - Condominium of Rossmoor, Inc.

May 30, 2018 Sullivan Room - 1:00 P.M.

AGENDA

- 1. Call to Order (Dunn, Gervais, Goldsborough, Benefiel, Lederman, Mastrorocco, Nadeau)
- 2. Approval of The Agenda
- 3. Unit Owners Open Forum (30 Min.)
- 4. Residents Open Forum (30 Min.)
- 5. General Manager's Report
- 6. Approval of Minutes of April 28, 2018 Meeting
- 7. Treasurer's Report-
 - A) Approval of Invoices (Attachments# 1-6)
 - B) Insurance Claim- 15310 Beaverbrook Ct. Unit 2G (Attachment# 7)
- 8. New Business/Action Items-
 - A) Explore Property Manager Agreement with Mutual 19A; President Status Report
 - B) Dorma Contract; Preventative Maintenance Program \$2,275.00 (Attachment# 8)
 - C) Prospective Buyer Request for Two Pets Mutual 19B (Attachment# 9)
 - D) McFall & Berry
 - E) Bldg.# 89- Utility Room Door Lock Replacement \$275.00
- 9. Unfinished Business -
 - A) Picnic Grove
 - B) Noise Complaint; 15310 Beaverbrook Ct.
 - C) Proposals for Window Cleaning Status
 - D) M19B Paint Touch-Up Status
 - E) PPD Updates
- 10. Leisure World Board of Directors and Advisory Committee Reports
- 11. Building Representatives
- 12. Adjournment

Next Regular Meeting - June 27, 2018, Sullivan Room, 1:00 p.m.

REGULAR MEETING – BOARD OF DIRECTORS COUNCIL OF UNIT OWNERS MUTUAL 19B – CONDOMINIUM OF ROSSMOOR, INC.

April 25, 2018

Sullivan Room, Administration Building – 1:00 P.M.

Res. #91- #95

A regular meeting of the Board of Directors of the Council of Unit Owners of Mutual 19B – Condominium of Rossmoor, Inc., was held in the Sullivan Room on Wednesday, April 25, 2018 at 1:00 p.m.

Directors Present:

John Gervais, President; Richard Lederman, Vice President; Rita Mastrorocco,

Secretary; Regina Goldsborough, Director; John Dunn, Treasurer; Janet Lazar,

Director; Sigrid Nadeau, Director

Management:

Thomas Snyder, Asst. GM for Fac. & Serv.; Brenda Callejas, Assistant Director

of Accounting; Roberta Carter, Mutual Assistant

Visitors:

Charles Middleton, Cynthia Williams, Marion Bedell, Marion Rosenburg, Kristin

Doherty, Jude Howard, Larry Damsky, Virginia Austin, Clayton Lewis, Laura

Rittenberg, Jane Gervais, Connie Costa

- 1. Call to Order Mr. Gervais called the meeting to order at 1:00 p.m.
- 2. Approval of the Agenda The agenda was approved as presented.
- 3. General Manager's Report The General Manager's Report was presented by Mr. Thomas Snyder. All questions and comments were responded to by Mr. Snyder.
- 4. <u>Approval of Minutes of March 28, 2018</u> The Minutes of the regular meeting held March 28, 2018 were approved as presented.
- 5. <u>Treasurer's Report- Mr. Dunn reported that that the Mutual has a balance of \$153,200.36 in the checking account.</u> There were disbursements of \$149,963.72 & total receipts of \$126,232.39. There is one account in arrears of current condo fees.
 - <u>Payment of Invoices</u>— Upon motion duly made and seconded, the Board approved payment of the following invoices:
 - Mutual 19B Board of Directors approved payment of \$1,400.00 to Malvin, Riggins & Company, P.C., Invoice #1000072391, (dated 03/31/18); for services rendered for LW M19B billing progress in connection with annual audited financial statements and related tax returns, to include conference as required.
 - 2) Mutual 19B Board of Directors approved of \$4,534.74 to LW PPD, Invoice # 130144, (dated 4/16/18); for paint touch up and repairs at 15301 Beaverbrook Ct. & 15201 Elkridge Way. Bldgs. # 92 & # 93.

3) Mutual 19B Board of Directors approved payment of \$16,462.50 to O'Connell & Lawrence, Inc. Invoice # 30867, (dated 4/4/2018) for professional services provided for the period of: 2/19/2018-3/25/2018.

Resolution # 91, 4/25/2018

 <u>Authorize CD</u> - After Board discussion, upon duly made and seconded, the Board approved the following:

Mutual 19B Board of Directors made a motion to authorize the Leisure World Accounting staff to redeem and invest the entire proceeds of the maturing Bank of the Ozarks CD maturing on 4/25/18 plus any interest earned at the best available rate for a time period up to 36 months.

Resolution # 92, 4/25/2018

6. New Business-

A. <u>Audit Report</u> – After_Board discussion, upon duly made and seconded, the Board approved the following:

Mutual 19B Board of Directors accept the 2017 Audit as presented by Brenda Callejas; Assistant Director of Accounting for Leisure World of Maryland Corporation.

Resolution # 93, 4/25/2018

B. <u>PPD Proposal – Refinish 2 Benches for \$600</u> – After Board discussion, upon duly made and seconded, the Board approved the following:

Mutual 19B Board of Directors approved the LW PPD Proposal (Dated 3/30/18) & payment of \$300/per bench to have them picked up from their location within the Mutual, power wash, perform light sanding in attempts to smooth surfaces, application of teak oil, application of sealant, and bench will be returned to original location within the Mutual.

Resolution #94, 4/25/2018

C. <u>H&H Concrete Construction</u>, Inc. Proposal for \$1,026.00 to remove and replace 108 square feet concrete sidewalk at Building # 92 – After Board discussion, upon duly made and seconded, the Board approved the following:

Mutual 19B Board of Directors approved the H&H Concrete service proposal #181413 (dated 4/8/18) & payment in the amount of \$1,026.00 to remove and replace 108 square feet concrete sidewalk at 15301 Beaverbrook Court, Building #92.

Resolution #95, 4/25/2018

D. <u>Continuation of Painting Touchup</u> – The Board approved for PPD to move forward with the remaining five buildings, also asking PPD to provide a time line of when each building will begin and end.

- E. Request proposals for Window Cleaning Roberta will seek out proposals.
- F. Explore Property Manager Agreement with Mutual 19A After discussion, the Board will reach out to LW Management on options.
- G. Adcock's Trapping Service- Board agreed to postpone proposals that were submitted.
- 7. <u>Unfinished Business</u> Update Reports.
- 8. <u>Leisure World Board of Directors</u> Mr. Gervais reported the Board: (1) Accepted the Trust Audit. (2) Approved the transferring the \$12,208 surplus to the Contingency Fund, and. (3) Approved a resolution that defers funding of the gate access software and requesting the Security & Transportation Advisory Committee provide information on the operational impact and technical aspect.

9. Advisory Committee Reports -

- A. Community Planning, Security & Transportation Mr. Damsky stated a presentation for the traffic flow site plan was given. The "On Patrol" column will be back in the LW News. No change in the bus schedule fees. A hazardous waste email was sent to Montgomery County and a citation was given.
- B. Restaurant Ms. Mastrorocco reported: (1) LW first quarter deficit was \$39K; (2) Expenses were in accordance with budget; (3) Discussion on the CPAC and S&T proposals about new parking lot; (4) Restaurant Committee abstained for making a decision on the two proposals; (5) Meeting was scheduled for April 19th to iron out problems of traffic flow for the upper parking lot; (6) New health inspection was held after receiving complaint, all issues were corrected; (7) The last Wednesday of every month will have live entertainment in the Clubhouse Grille; (8) Perrie is reevaluating the idea for Passover Seder; they will no longer do the religious service, but concentrate on food service; (9) Perrie will be hiring a banquet manager that will deal only with banquets; and (10) Perrie will be looking into getting chafing dishes with the sliding lids that go under or to the side of the dish, restaurant advisory committee will pay for them.
- C. Education & Recreation Mrs. Lazar reported: (1) Ray Desir was introduced as the new interim, Assistant Director of Communications, Education and Recreation. (2) Open meeting will be held on April 19th at 9:30am in Clubhouse I to review various suggestions for the new proposed parking lot, especially looking at "traffic flow". (3) The LW Board will be looking for other locations for Bocce Ball and Shuffle Board. (4) The Fitness center trainer's contract has been renewed for three years, they will have extra hours added each week. (5) The 2019 Budget will be set soon.
- D. Physical Properties Department No report at this time.
- E. Health Mr. Lederman reported for Mrs. Lederman: (1) "Drug Take Back Day" will be Saturday; April 28, 2018, 10am-2pm. (2) LWMC pharmacy has Green drug bin for drugs only-no sharpies. (3) "Health Fair" in Clubhouse I on Thursday, May 24th from 10-2pm. (3) Family and Nursing Case agency, now housed in the LWMC bldg. has RN's, CNA's and homemaker services with very qualified people. Social Worker helps with non-medical follow up as needed. (4) High rise mutual get to decide by their board voting re: installing carbon monoxide detectors-

the cost is paid for by the mutual. As per Mr. Flannery, the building is all up to code. (5) The Mental Health sub-committee is sponsoring a Self-Care Panel program on May 15 and a sleep program on June 29. (6) Two new volunteers (retired RN's) now insuring that there are 4 people there to do BP's on 2nd Tuesday's in each month 9-11am in Clubhouse I.

- F. Tennis/Pickleball No report at this time.
- G. Landscape- Ms. Gervais's reported: (1) Two scarlet oak trees will be planted in Daffodil Park to replace tree that has been removed. (2) The rear pool patio at Club House II will have a variety of new plantings including azaleas and hydrangeas. (3) In the Pollinator Park the azaleas died from the early cold snap and dry winter, three Korean Spice Viburnum are proposed as a replacement. (4) On Friday, April 27, 2018, at 10am at Daffodil Park near club House I, the Environmental and Garden Club will celebrate "ARBOR DAY".
- 10. <u>Building Representatives</u> Reports were presented from the Building Representatives present at the meeting.
- 11. <u>Unit Owners</u> All reports were noted.
- 12. Open Forum None.
- 13. Adjournment The meeting adjourned at 4:05 p.m.

Next Regular Meeting – May 30, 2018, Sullivan Room, 1:00 p.m.

Annual Meeting - May 2, 2018, Chesapeake Room, 2:00 p.m., Clubhouse I

Rita Mastrorocco, Secretary

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Balance Forward	4/1/2018		\$153,200			
Total Receipts	April	PROPERTY AND AND A CONTRACT OF THE PROPERTY OF	\$105,068	-	ana an anna an an ang an agus agus agus an agus agus agus agus ga agus an gay an ga agus agus agus agus agus a	The Professional Section 1997 and 1997
Total Disbursements	April	Martin Company (1968) (New York Colors of States of Stat	-\$100,768		«Манимовически» — «постоя севене севен у монеторую рац «« т.) «пруговуюческу у п. удру	entelligent de selvente esta selvente esta en desantalmença anna
Cash Balance	4/30/2018		\$157,500		ational sales of calculate transparency particles are a second of the process of	
Net Operating Expenses	YTD 2018	-\$24,516	April	-\$18,763	Over Budget	
Utility Expenses Compared To Budget	YTD 2018	-\$28,637	April	-\$10,860	Over Budget	
Income Compared To Budget	YTD 2018	\$38,094	April	\$13,293	Over Budget	
Current Surplus/Deficit	YTD 2018	-\$32,935	YTD Budget	-\$8,419	-\$24,516	Variance
Replacement Reserve	4/30/2018	\$1,597,559		3/31/2018	\$1,584,736	
Maintenance Reserve		\$138,391		ESP 79 MA 14 suder uner seende seenen eue en energe energ	\$141,316	
Insurance Deductible Reserve	MARKEY (************************************	\$22,928			\$22,072	
Cash Balance	terman i unitriamento locale sunti i (ppl - ; - (b) ; - _{met} oro ; _{met} ono	\$170,272			<u>\$153,494</u>	
Total		\$1,929,150			\$1,901,618	and the second s

M19B COUNCIL OF UNIT OWNERS MUTUAL #19B Mutual Revenue And Expense Statement 04/30/2018

> 3701 Rossmoor Blvd. Silver Spring MD 20906

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VARIANCE	3,098 75 38,027 (3,106)	38,094	(4) 350 0 55 0 (478)	(77)	(4,023) (2) (936)	804 (507) (171)	136 1,664 4,894 0	1,860	(9,917) (3,632) (11,416) (4,144) 471	(28,637)	(n
YTD BUDGET	436,828 5,082 0 0 (92,754)	349,156	346 4,500 17,536 1,140 3,600	27,122	9,977 6,176 664	1,164 1,336 336	136 1,664 6,664 704	28,821	13,530 (3,632) 71,750 (4,144) 27,131	104,635	
YTD	436,828 8,180 75 38,027 (95,860)	387,250	350 4,150 17,536 1,085 3,600 478	27,199	14,000 6,178 1,600	360 1,843 507	0 0 1,770 704	26,961	23,447 0 83,166 0 26,660	133,272	
							-		g term of the	3	
	INCOME Assessments Interest Income Late Fees Transfers From Funded Reser Transfers To Funded Resere	TOTAL INCOME	ADMINISTRATIVE EXPENSES Common Ownership Fee Audit 01 Insurance Property 03 Insurance Fidelity Property Mgmt Services Miscellaneous	TOTAL ADMINISTRATIVE EXPENS	BUILDING EXPENSES 06 General Maintenance 01 Elevator Contract 02 Elevator Overtime	Test Control 05 Sprinkler Contract 06 Repair Sprinkler,F/A 07 Fire Marchll Person	10 F/A Inspections 02 Grounds Landscaping Telephone	TOTAL BUILDING EXPENSES	UTILITY EXPENSES 98 Electric Com Area 96 Electric Pr Yr CA 99 Electric Master 97 Electric Pr Yr MM 99 Water	TOTAL UTILITY EXPENSES	OTHER EXPENSES
	5110 5111 5114 5200 5800		6112 6115 6118 6118 6120		6202 6204 6204 6209	6211 6211 6211	6211 6214 6224		6301 6301 6301 6301 6303		
VARIANCE	0 846 15 13,277 (845)	13,293	600 0 14 (263)	352	(11,507) 0 77 241	(418) 83 33	417	(9,408)	(1,973) (620) (4,272) (707) (3,288)	(10,860)	
MONTHLY BUDGET	109,207 1,272 0 0 (23,188)	87,291	2,000 4,384 285 900 0	7,657	2,493 1,544 167 292	88 88	417 1,667 176	7,205	2,310 (620) 12,250 (707) 6,783	20,016	
CURRENT PERIOD ACTUAL	109,207 2,118 15 13,277 (24,033)	100,584	88 1,400 4,384 272 900 263	7,306	14,000 1,544 90 51	751	0 0 0 176	16,613	4,283 0 16,522 0 10,071	30,876	-

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Page:

M19B COUNCIL OF UNIT OWNERS MUTUAL #19B Mutual Revenue And Expense Statement 04/30/2018

3701 Rossmoor Blvd. Silver Spring MD 20906

VARIANCE	364 836	1,200	(4,535)	(1,483)	(1,519)	(1,925)	(122) (251)	(2,832)	(5,285)	(45) (45)	(3,523)	(38,027)	(63,682)	(673) 303 395 (77) (23) (277) (692) (62) 98	193 63 125	(218) 77	(
BUDGET	664 836	1,500	0	00	0	0 9)	0	o <u>c</u>) O (0	0	162,078	26,804 10,434 8,745 (522) 719 (1,316) 681 5,805 6,618 27,039	4,275 19,731 2,277	747 747 848	7.38 18,732 373
ACTUAL	300	300	4,535	1,483 16,463	1,519	1,925	122 251	2,832	5,285 45	45	3,523	38,027	225,760	27,477 10,131 8,350 (445) 742 (1,039) 1,373 5,805 6,680	4,082 19,668 2,152 3,340	965 371	736 18,732 373
							4	ý				-		*.			a.
	ities Debt	TOTAL OTHER EXPENSES	۷۲ ۲۸۲ ۲۱۷۶۲۶ Painting	03 MR Electrical 04 MR Drainage	05 MR Plumbing	Pest Control	nvac Gutters	Other	12 MR Building Maint 24 MR Doors & Windows	30 MR Ceiling Repairs	Insurance/Legal	RESERVE EXPENSES	OPERATING EXPENSES	COMMUNITY FACILITIES 10 Administration 20 Education & Recreation 21 Club House II 22 LW News 25 Food Service 30 Medical Center 40 PPD Management 41 Grounds 58 TV	65 Security 70 Street Lights	Pro Shop Comm Call System	Silow Neserve Prop Maint Rsv Contg Rsv
	01 Activities Bad Debt	TOTAL (05 RR Painting	03 MR E 04 MR	05 MR F	07 MR F	US MR HVAC 09 MR Gutters	10 MR Other	12 MR E	30 MR (O1 ILK	TOTAL R	TOTAL 0			8 2 28 8	93 83
	6401 6403		0069	0069	0069	0069	0069	0069	0069	0069	0069			7100 7100 7100 7100 7100 7100 7100 7100	7100	7100	7100
VARIANCE	(133)	75	(4,535)	(269) (16.463)	(223)	(1,450)	00	0	9,706 0	(45)		(13,277)	(33,119)	133 85 256 (19) (107) (127) (15)	109 12 12	47	000
BUDGET	167 208	375	0	00	0	00	00	0	o c	000	0	0	35,253	6,701 2,608 2,186 (130) 181 (330) 1,451 1,655 6,760	1,009 4,933 569 805	187 111	4,683 92
ACTUAL	300	300	4,535	269 16.463	223	1,450	0	0	(9,706)	45.	0	13,277	68,372	6,568 2,523 1,930 (111) 186 (223) 297 1,451 1,670 6,754	965 4,824 557 891	186 37 185	4,683 92
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M19B COUNCIL OF UNIT OWNERS MUTUAL #19B Mutual Revenue And Expense Statement 04/30/2018

3701 Rossmoor Blvd. Silver Spring MD 20906

VARIANCE	2,184	1,652	(1,351) (5) (5) 64 (1) (156)	(580)	(62,610)
YTD BUDGET	2,184	143,220	18,205 17,907 1,326 13,719 252 868	52,277	357,575
YTD ACTUAL	0	141,568	19,556 17,912 1,262 13,720 408	52,857	(32,935)
	98 Salary Adjustment	TOTAL COMMUNITY FACILITIES	MUTUAL OPERATING 10 Administration 41 Grounds 44 Community Services 50 Janitorial 52 After Hours 100 Salary Adjustment	TOTAL MUTUAL OPERATING	TOTAL EXPENSES INCOME/DEFICIT
	7100		7600 7600 7600 7600 7600 7600		
VARIANCE	546	1,059	(125) 0 35 0 (123) 216	4	(18,763)
MONTHLY BUDGET	546	35,805	4,550 4,478 3,430 63 216	13,069	3,164
CURRENT PERIOD ACTUAL	.0	34,746	4,675 4,478 297 3,430 186	13,065	(15,599)
CURRENT PERIOD ACTUAL	.0	34,746	4,675 4,478 297 3,430 186	13,065	(15,599)



MUTUAL 19B CASH INVESTMENTS April 30, 2018

TOTAL	DUE TO FROM:	CERTIFICATES OF DEPOSIT 100023 PACIFIC NATIONAL BANK 100014 FIRST INTERNET BANK 100018 SYNCHRONY BANK 100012 SYNCHRONY BANK 100019 BANK OF THE OZARKS 100020 REVERE BANK 100021 EVER BANK 100021 SONA BANK 100022 EVER BANK 100022 FIRST INTERNET BANK	MONEY MARKETS ACCESS NATIONAL BANK 100003 B OF I FEDERAL BANK 100025 NEW DOMINION BANK	ALLOCATED FUNDS:	BANK OF AMERICA	UNALLOCATED FUNDS:	INSTITUTION
		1.60% 1.35% 1.45% 2.00% 2.01% 1.50% 1.50% 1.70% 2.00% 1.94%	1.25% 1.01% 1.31%				YIELD RATE
		100,000.00 150,000.00 153,278.59 52,159.86 150,000.00 100,003.29 100,696.94 127,308.17 104,658.29 95,000.00					PAR VALUE
		0.09/25/2018 0.11/07/2018 0.12/22/2018 0.01/21/2019 0.03/25/2019 0.03/25/2019 0.03/2019 0.03/2019 0.03/2019 0.03/2019 0.03/2019 0.03/2020 0.08/23/2020 0.09/18/2020					MATURITY DATE
1,597,559.40	(3,126.97)	100,000.00 154,728.44 156,245.62 52,440.73 150,000.00 101,503.44 103,250.99 127,308.17 106,093.01 95,000.00	149,353.35 193,035.97 111,726.65				REPLACEMENT RESERVE
138,390.60	(9,644.75)		81,575.78 66,459.57				MAINTENANCE RESERVE
22,928.29	0.00		13,443.24 9,485.05				INS DEDUCTIBLE RESERVE
170,272.00	12,771.72			* <u>.</u>	157,500.28		OTHER
170,272.00 1,929,150.29		100,000.00 154,728.44 156,245.62 52,440.73 150,000.00 101,503.44 103,250.99 127,308.17 106,093.01 95,000.00	244,372.37 193,035.97 187,671.27		157,500.28		TOTAL



GENERAL MANAGER'S REPORT

May 4, 2018

COMMUNITY TOPICS

1. Finances –

Financial statements for the period ending April 30, 2018 are expected to be published the week of 05/14/2018.

In the month of April, there were 29 property transfers which contributed \$109,000 in transfer fees.

2. MNCPPC Planning Board Hearing—

We anticipate the LWCC Board of Directors will act on the revised site plan at their regularly scheduled May Board of Directors Meeting.

The revised plan will then be sent to the staff at the MNCPPC Planning Board for review.

3. Survey: Internet/Broadband Services—

Management is developing a timeline for conducting a community-wide survey. Information regarding the survey will be published in the Leisure World News prior to distribution.

4. Broadband Internet Consultant Forum: May 18, 2018—

Consulting Firm Columbia Telecommunications Corporation (CTC) is holding three forums regarding broadband internet service on Friday, May 18th at 10:30am, 2:00pm and 4:30pm in the Crystal Ballroom (Clubhouse I). CTC representatives will be on hand to provide their expertise on broadband services and providers, and answer residents' questions.

5. 2019 Budget—

Management will be reviewing preliminary assumptions with the Budget & Finance Advisory Committee in preparation for 2019 Budget preparation.

6. PPD Call Center Hours of Operation—

Management has been reviewing data related to incoming calls at the PPD Call Center over the past two months in an effort to improve customer service. Beginning Monday, May 21, 2018, the Call Center will be closed daily from 12:00pm to 1:00pm.

7. Health Fair—

The Annual Health Fair will be held on May 24th from 10am to 1pm in the Crystal Ballroom (Clubhouse I).

8. Safety Improvements: MD 28 from MD 97 to Bailey's Lane—

Management has received notification from Montgomery County Planning Department regarding a mandatory referral has been filed by MDOT-SHA to construct sidewalk along the south side of MD 28 between MD 97 and Bailey's Lane and to construct a traffic signal on MD 28 at Bailey's Lane/Norbeck Park. A hearing has been scheduled for May 17, 2018 regarding this proposed plan.

9. Upcoming Public Relations Event—

We are excited to announce that Leisure World will be featured on a segment during WTTG Fox 5 Morning Show on Friday, June 29th!

10.Recruitment—

New Hires:

Wayne Bain - Service Plumber, (PPD)

Sharon Coleman - Receptionist, (E&R)

Kiara Hayes – Security Guard, (S&T)

Stanley Koh – Administrative Assistant, (E&R)

Clinton Mua – Shuttle Bus Driver, (S&T)

Ashley Njie – Security Guard, (S&T)

Departures:

Francisca Ortiz – Accounting Clerk, (Accounting)

Vynette Hodges – Security Guard, (S&T)

Willie Maddox – HVAC Technician, (PPD)

LaKiyah Boyd - Security Guard, (S&T)

Open Positions:

Administrative Assistant – (20A & 6C)

Assistant Project Manager – (PPD)

Maintenance Assistant (Temporary) – (20A)

Postal Clerk (Temporary) – (Admin)

Golf Course Technician (Seasonal) - (Golf)

HVAC Service Technician - (PPD)

Security Guard – (S&T)

Service Plumber - Plumbing - PPD

Shuttle Bus Driver - (S&T)

Sanitation/Recycle Driver – (PPD)

Supplemental Transportation Driver – (S&T)